



Pleasant Mountain

2024 Group Parent Information

Another winter season is closing in and it's time to think snow! The group program is a great way to give your student a winter activity, while having the freedom to hang with their friends. We, at Pleasant Mountain, love sharing the joys of skiing and riding with others and are thrilled to have your student join us.

Please reference this guide for information, and check out our FAQ's on our [Groups page](#). If you are unable to find an answer to your question, please reach out to your Group Leader.

General Information:

Review the [Responsibility Code](#) and Pleasant Mountain's Group Rules with your student. It is imperative they adhere to the code for their safety and continued use of our slopes. Ducking ropes is dangerous, recklessness can be fatal, and vandalizing Pleasant Mountain property, is illegal. Any breach to this code will revoke their ticket, lesson and rental equipment use for the remainder of the evening and possibly the remainder of the season. All sales are final, purchases are non-refundable & non-transferable.

Skier and Rider Responsibility Code

Winter sports involve risk of serious injury or death. Your knowledge, decisions and actions contribute to your safety and that of others. If you need help understanding the Code, please ask any ski area employee

1. Always stay in control. You must be able to stop or avoid people or objects.
2. People ahead or downhill of you have the right-of-way. You must avoid them.
3. Stop only where you are visible from above and do not restrict traffic.
4. Look uphill and avoid others before starting downhill or entering a trail.
5. You must prevent runaway equipment.
6. Read and obey all signs, warnings, and hazard markings.
7. Keep off closed trails and out of closed areas.
8. You must know how and be able to load, ride and unload lifts safely. If you need assistance, ask the lift attendant.
9. Do not use lifts or terrain when impaired by alcohol or drugs.
10. If you are involved in a collision or incident, share your contact information with each other and a ski area employee.

Pleasant Mountain Group Rules

1. You will not enter an active race course.
2. You will not disrespect any mountain personnel.
3. You will not use disrespectful or inappropriate language
4. You will not heckle other skiers and riders.
5. You will use the safety bar on the lifts and remain seated.
6. You will practice proper lodge etiquette.
7. You will respect other mountain guests and their belongings.
8. You will keep a clean meeting area.

Students are asked to change into their snow gear on the commute. Keep personal belongings, school bags and laptops out of the lodge by leaving them on the bus. Pleasant Mountain is not responsible for any lost, misplaced or stolen goods, however we do offer a courtesy Lost & Found. IF FOUND, items will be handled as follows;

- Soft-good items; gloves, goggles, jackets & snow pants, will be held for a maximum of one week before being donated.
- Equipment or gear; such as helmets, skis & boards, will be held for the season.
- Small valuables; cellphones, glasses, jewelry, will be held in Guest Services until the end of the season.

If clearly marked, we will make every effort possible to reunite the owner with their belongings.

Cafeteria

Our cafeteria is open each evening to accommodate guests. We offer grab and go goods from pizza, chicken fingers, and cold sandwiches to drinks, candy, and baked goods. Pleasant Mountain Gift Cards accepted.

ProShop

The local shop does have a satellite location on premise. Stocked with goggles, helmets, gloves, outerwear and apparel to cover your on-hill needs and off-hill style. Pleasant Mountain Gift Cards *not* accepted.

Patrol

Should your student sustain an injury on-hill or find themselves on a trail they're not ready for, our patrol will assist them to the base lodge. If injured, Patrol will contact the Group Leader and evaluate. Complimentary service. Patrol can be reached at 207.647.8444 X141

Product information:

Ticket and rental equipment cannot be moved to another day of the week and are not valid during Holidays; MLK & Presidents Day, or December and February break. Dates are posted on our website. Should the group need to reschedule, all products will be ready with the groups' next visit.

Tickets

Individual participants that miss a visit with the group will have a ticket on their card available to use after the group is finished. Per mountain policy; skiers and riders aged seven and up are allowed to ride the chairlift alone.

Those interested in purchasing night passes must do so directly through Pleasant Mountain.

Lessons

Discipline (ski or snowboard) and level are required during registration. All lessons are 90 minutes, unless specified otherwise by your Group Leader. Individual participants that miss a visit with the group will NOT be able to make-up the missed lesson. Check with your Group Leader for lesson start times.

Please note, students will be with Pleasant Mountain personnel for the duration of their lessons only. Your group may have a delay between arrival and lesson start times. Plan accordingly.

What Skiing Level Am I?

Level 1 – First Timer.

Level 2 – Learning to stop and control speed.

Level 3 – Learning to control speed with turns.

Level 4 – Comfortable on Green. You will learn to vary turns with a narrow wedge or parallel position.

Level 5 – Comfortable on Blue. You will learn to ski parallel with pole usage.

Level 6 – Comfortable on Black. You can ski parallel with pole usage. You will learn to make long and short turns, explore bumps, and ski all terrain in all conditions.

What Snowboard Level Am I?

Level 1 – First Timer

Level 2 – Learning to stop and control speed.

Level 3 – Learning to control speed with turns.

Level 4 – Comfortable on Green. You will learn linked toe and heel side turns.

Level 5 – Comfortable on Blue. Learn to carve toe and heel and ride switch.

Level 6 – Comfortable on Black. You will learn to make long and short turns, explore bumps, and ride all terrain in all conditions.

Rental Equipment

Provide age, height, weight and skier type during the registration process. Skier type pertains to skiers only, most will be set at Type I. Boots are meant to be snug and only socks, not base layer, should be in their boot. Have patience on the first day, they will get out on the hill as soon as possible once all gear has been checked. Equipment must be returned to the rental department prior to the groups' departure. Participants may not switch from ski to snowboard or vice versa.

Individual participants that miss a visit with the group will automatically have their rental equipment available non-holiday weeks until the end of the season. Missed days cannot be moved to other days of the week.

Skier Type

*Information is irrelevant for snowboard rental equipment

Type I: Cautious skiing on smooth slopes of gentle to moderate pitch. Skiers who designate themselves as **Type I** receive lower than average release/ retention settings. This corresponds to an increased risk of inadvertent binding release in order to gain releaseability in a fall. This type also applies to entry level skiers uncertain of their classification. *Default setting for rental equipment unless specified.

Type II: Skiers who designate themselves as **Type II** receive average release. Retention settings appropriate for most recreational skiing.

Type III:** Fast skiing on slopes of moderate to steep pitch Skiers who designate themselves as **Type III** receive higher than average release. Retention setting. This corresponds to decreased releaseability in a fall in order to gain a decreased risk of inadvertent binding release. **This classification is not recommended for skiers under 48lbs.

Waiver

Please follow this [link](#) if not purchasing directly through Pleasant Mountain. Waivers must be completed at time of registration with group.